**Arizona Public Service** In Opposition E-01345A-11-0224







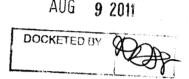




Arizona Corporation Commission DOCKETED

August 4, 2011

Arizona Corporation Commission Commissioners Wing 1200 West Washington Phoenix, AZ 85007-2996



AUG

**RE: APS Smart Meters** 

I am writing with major concerns about the new smart meters APS is installing in the Prescott, Arizona area. I have currently declined that service. While I understand APS owns the equipment, they are here to service our needs and we pay for that service so we should have a say in the service delivered to me the customer. I have declined the service but have been told I will be forced to use this equipment, this sounds like big brother is dictating what I have the freedom to choose as service.

There are far too many privacy issues and some scientific concern about safety issues related to these smart meters. I am lodging a complaint against these meters until there is full testing and disclosure of just what information will be gained and released to third parties. I want to draw to your attention the fact that there has been minimal testing as to the safety of these meters using radio waves as the method of sending information. I am sure you are quite well aware of this safety concern.

My major concern is privacy and security issues. Please allow the customer getting electric service to have a choice. Please protect the customer's right to determine the full extent of service delivered. Please take action on this immediately. We deserve a choice for safety and security.

Best Regards,

Col. Robert D. Shanks Jr. PhD USAFR (Ret.)